

Matrix 6.12 includes many updates that have been requested by brokers, such as including listing information in auto email updates, sorting the client portal by when the listing was sent to the portal, and highlighting the reasons a listing was sent to the portal.

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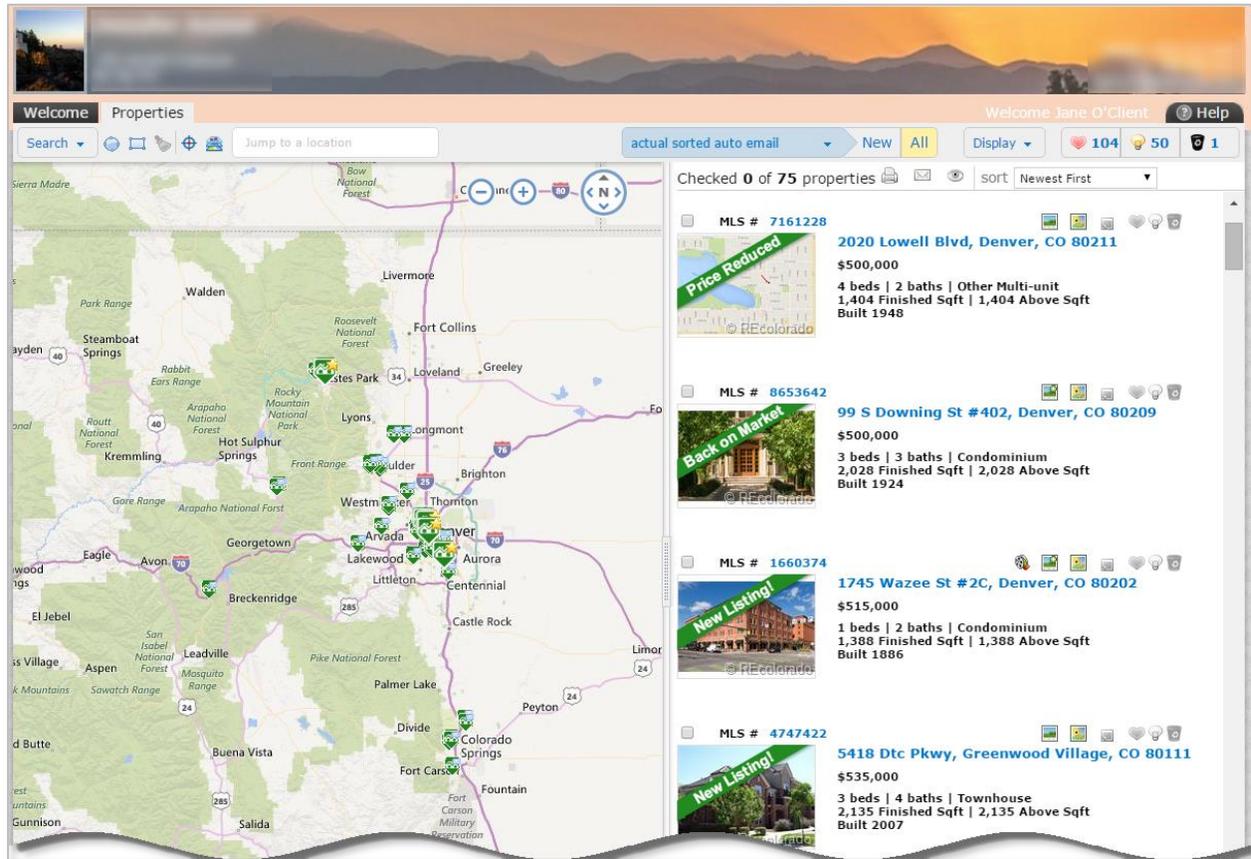
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Client Portal Enhancements

Map with Thumbnail

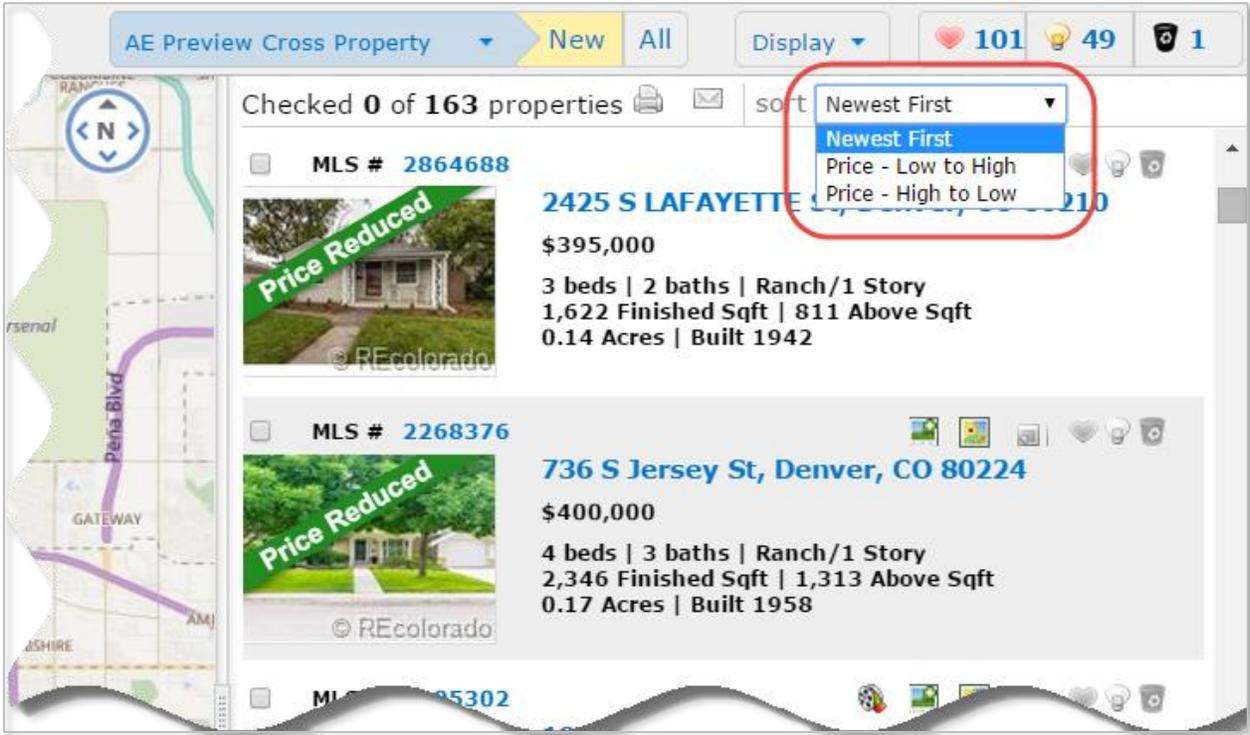
In the Client Portal, a new Map with Thumbnail display has been added. This view allows the client to see a listing photo, summary listing information, and a map at the same time. The Map with Thumbnail display is also available in the Matrix IDX Frame.



Change Ribbons and Sort Options

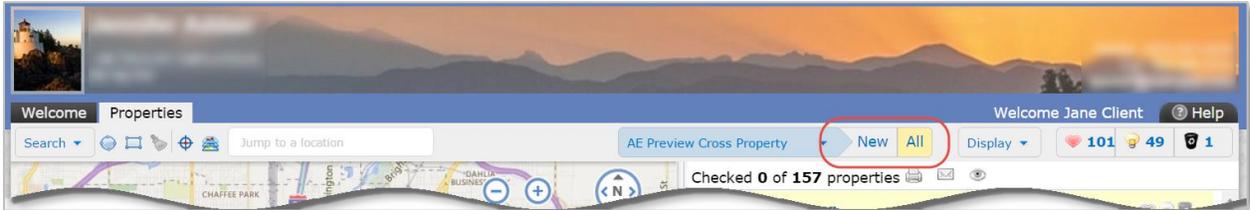
- In the Client Portal, there are new “change ribbons” that display on listing photos to highlight why a listing was sent to the portal. The change ribbons also highlight recent changes to listings that had already been sent to the portal.
- Change ribbons will display for New Listings, Back on Market, Price Reductions, Price Increases, and upcoming Open Houses.
Note: Change ribbons are not available on agent displays in Matrix.
- The default sort for the Client Portal is now ordered by Date Sent.
 - This means that the most recently added or updated listings will now sort to the top of the results.

- Previously, if a listing was already in the Client Portal but had a price decrease, it was difficult for the client to see that the price had changed. Now, price changes will be sorted to the top of the results along with the newly-matching listings.
- Sorting options in the Client Portal have also been updated and improved, allowing the client to switch between Newest First, Price – Low to High, and Price – High to Low.



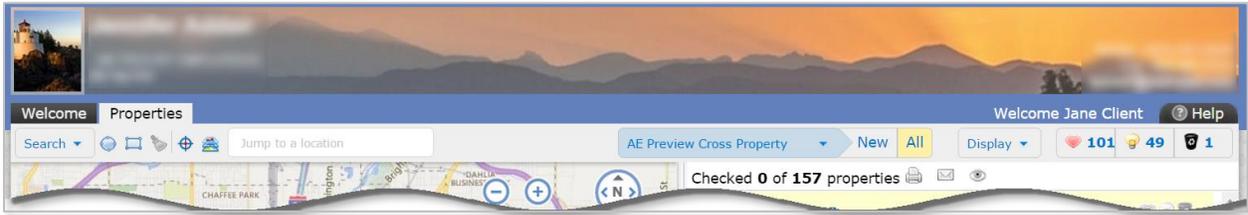
Viewing New or All Matches

Previously, viewing only new matches or all matches required selecting these options under the Auto Email dropdown. This made it difficult for customers to know that this option was available. Now there are **New** and **All** buttons next to the Auto Email name, allowing the customer to easily switch to viewing only new unread listings, or to see all listings included in the Auto Email.



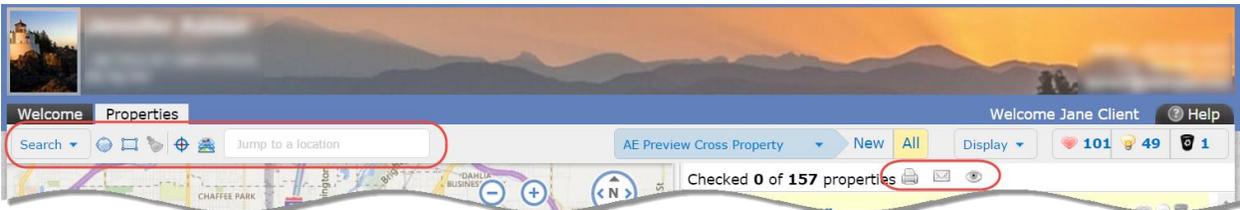
Client Portal Header

- The client portal headers now support a 1200 x 85 pixel image, allowing the header to stretch the entire width of the portal.
- The header templates available within Matrix have already been updated to use the wider image size. If you previously uploaded a custom header, adjust the image to 1200 x 85 pixels and upload the new header to take advantage of this update.

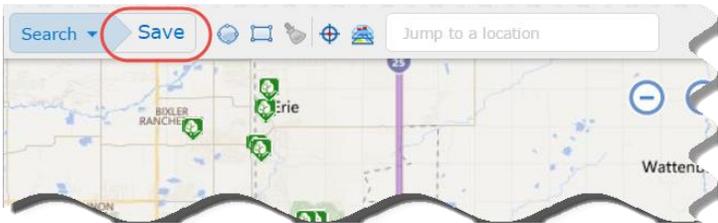


Navigation Improvements

- The map tools have all been consolidated to the top left of the map next to **Search**, making it easier to find and use the drawing features, layers, and the ability to jump to locations on the map.
- On the Map with Thumbnail display, the Print, Email, and Mark as Viewed buttons now also appear above the results.
Note: In other Client Portal displays, these buttons continue to appear at the bottom of the page.

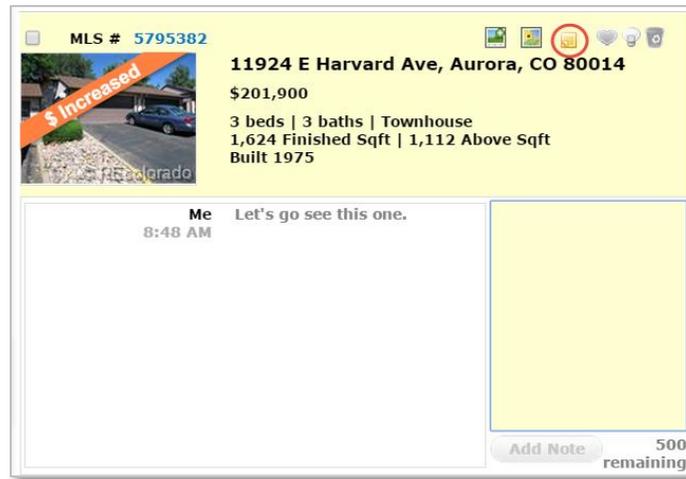


- After you have performed a search in the Client Portal, the **Save** button now appears directly next to the **Search** button.



Notes in Split Views

- Previously, when you clicked on the Notes icon from the “Split (Map with Details)” view, it would take you to the Full display where you could add or read the notes for that listing.
- Now, from either “Split (Map with Thumbnail)” or “Split (Map with Details)”, clicking the Notes icon will open the Notes section just below that listing.

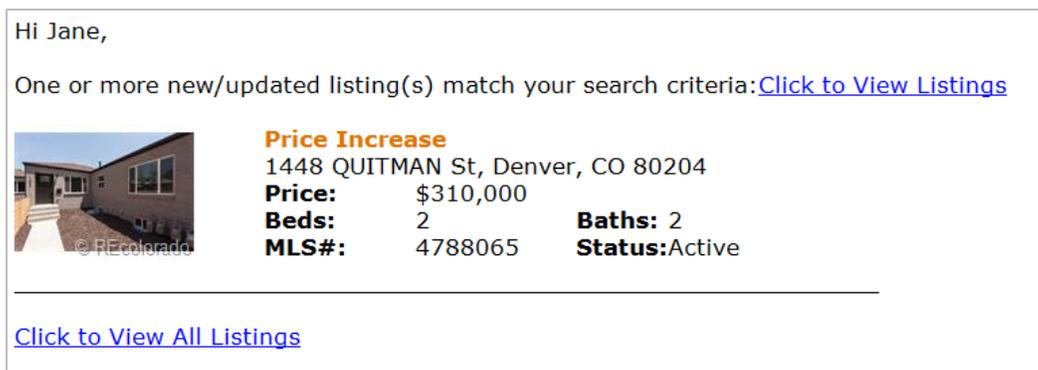


Be sure to review the updated [Client Portal video](#) to learn more about these enhancements, and share the video with your clients to help them take advantage of these new features.

Auto Email Enhancements

Auto Email Updates

The format of the auto email updates has been improved to include a summary of listing information for up to 10 listings that are included in that update. You'll also be able to see the reason why the listing is included in the auto email, including new listing, back on market, price decrease, and price increases.



Considerations

- If there are more than 10 new/updated listings, then the listing information for only the first ten will be included in the update email.
- The new format only applies to update auto emails. Direct emails do not use this new format.

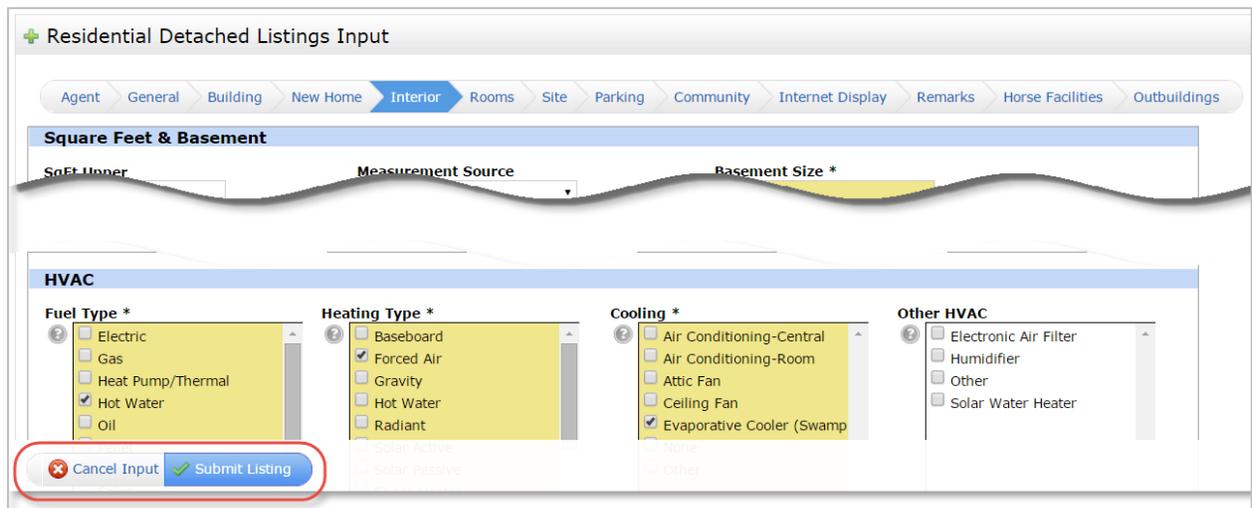
Welcome Message Ignored

When a client has not activated an auto email after 5 days of receiving the Welcome email, you will now receive an email notification from Matrix. This notification lets you know that your client is not receiving any update emails, and also provides you with some steps to help them locate the Welcome email and activate the auto email.

Listing Input Enhancements

Button Bar

When editing a listing, the bottom button bar floats at the bottom of your screen, meaning you no longer have to scroll to the end of the page to submit your changes.



Auto-Recovery

- Matrix has an auto-recovery feature on listing input that will help prevent you from losing an incoming listing.
- When a new listing is entered, it will be automatically saved to allow for auto-recovery. The saving occurs if you have been idle for approximately three minutes, if you navigate to another section of Matrix, or when you move between each tab in the Input process.

- If a listing has been auto-recovered, you'll see a message the next time you log into Matrix asking if you want to continue working with that listing or discard it. If you click Skip, you will see this message the next time you login to Matrix as long as you have auto-recovery data available.

Auto-Recovery

You have an un-submitted listing that has been recovered. Choose if you want to restore or discard the recovered data. Select Skip to keep the auto-recovered version available for later.

		Date	Description
Restore	Discard	08/26/2015 2:44:34 PM	New Listing using form Residential Detached Listings Input
Restore	Discard	08/27/2015 3:34:16 PM	New Listing using form Residential Detached Listings Input

Discard All
 Skip

Considerations

- This functionality only applies to new listings. It does not apply for edits to existing listings.
- Auto-recovery data is retained for up to 30 days.
- This feature should not be treated as a true auto-save. Similar to the auto-recovery functionality available in Word or Excel, it is possible that not all data will be available from the auto-recovery version.
- To ensure you do not lose listing data, you should always submit your listing whenever you are finished adding or updating information.

Market Watch

Market Watch has been improved so you no longer have to return to the Home tab to switch to a different Market Watch.

While on a Market Watch, click the down arrow.

Home > Market Watch: Price Decrease

Market Watch: Price Decrease Criteria Map Results

Previous · Next · 1-8 of 8 Checked 0 All · None · Page Display Hotsheet at 25 per page

<input type="checkbox"/>	Chg Type	Chg Info	Type	MLS #	Sts	Price	Address	City	Beds	Baths	Sqft	List Date
<input type="checkbox"/>	DOWN	\$315,000->\$298,000	Detached Single Family	5741181	A	\$298,000	124 County Road 4905	Grand Lake	3	3	2836	05/13/15
<input type="checkbox"/>	DOWN	\$320,000->\$299,000	Attached Single Family	1501977	A	\$299,000	47 Shetland Ct	Highlands Ranch	3	3	1870	07/08/15
<input type="checkbox"/>	DOWN	\$305,000->\$295,000	Attached Single Family	2496419	A	\$295,000	1449 S Dayton Ct	Aurora	3	3	2076	07/09/15
<input type="checkbox"/>	DOWN	\$6,000,001->\$60,000	Detached Single Family	7542999	A	\$60,000	10262 Green trail Cir	Lone Tree	4	4	4842	06/01/15
<input type="checkbox"/>	DOWN	\$620,000->\$600,000	Detached Single Family	4332159	A	\$600,000	492 Nob Hill Trl	Franktown	4	4	4926	06/04/15
<input type="checkbox"/>	DOWN	\$547,000->\$54,000	Detached Single Family	3764636	A	\$54,000	21995 E Costilla Dr	Aurora	4	4	5132	05/28/15
<input type="checkbox"/>	DOWN	\$699,000->\$690,000	Detached Single Family	1871068	A	\$690,000	3126 Stout St	Denver	4	4	2690	05/12/15
<input type="checkbox"/>	DOWN	\$305,000->\$295,000	Detached Single Family	1556799	A	\$295,000	16845 Buffalo Valley Path	Monument	3	3	1880	06/19/15

This opens a menu allowing you to easily switch to other Market Watch options.



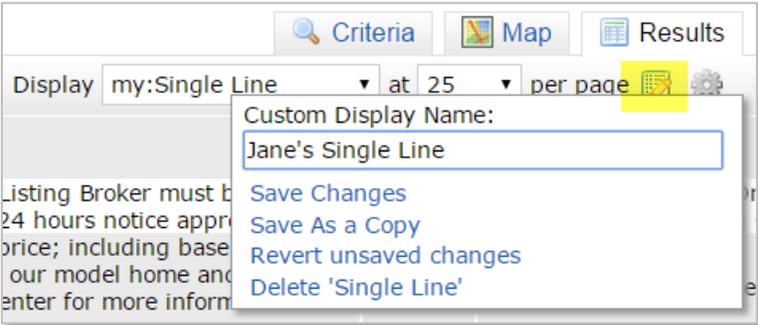
Custom Displays

When you modify a single-line display, go to the gear icon and click “Set current display, sort order and count per page as my Search starting default”, Matrix will now automatically save a copy of that single-line display as “my: Single Line”.



Considerations

- If you make additional changes to the single-line display and click “Set current display, sort order and count per page as my Search starting default”, the “my: Single Line” display will be updated with these changes.
- If you need to create multiple single-line custom displays, you should continue to name and save each display using the pencil icon.

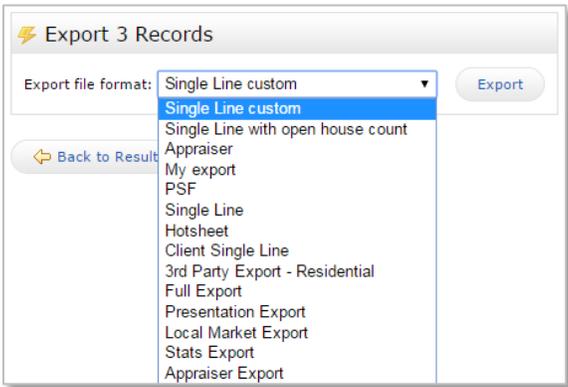


Exports

It is now possible to export any default or custom single line display. This means that once you create a custom single line display, you'll then be able to export it from searches without needing to create a separate custom export.



Your available exports will include the default single line displays, custom single line displays you've created for that property type, default exports, and custom exports you've created for that property type.



CMA

On the Subject Property Remarks in the CMA, a character count field is now included.