

**What has changed in photo handling?**

- Previously, Matrix would stretch images to create the different sizes used by Matrix, REcolorado.com, and other sites. This would cause some images to appear blurry.
- Recently, Matrix improved the way it handles low-resolution photos by adding padding rather than stretching the image. Matrix adds the padding to maintain photo quality.
- If you have noticed white padding around your listing photos on REcolorado.com, it means you have uploaded a low-resolution photo.

**Why did this change?**

- With the previous handling, smaller photos would look very blurry, especially when viewed on sites that use the larger sizes, such as REcolorado.com.
- Adding padding ensures that photo quality is maintained, rather than stretching the image.

**How do I remove the white padding?**

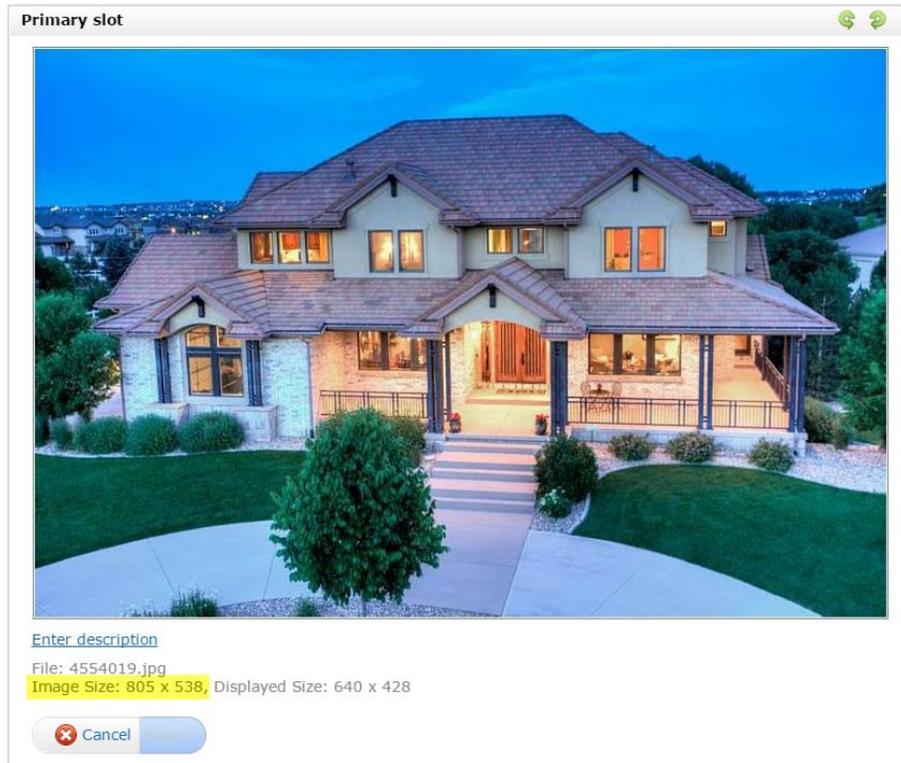
- You should upload listing photos that are at least 1600 x 1200 pixels in size. Using an even higher-resolution photo is better; Matrix will allow you to upload photos that are ~2592 x 1944 pixels in size. This will remove the padding from the photo size that is used on REcolorado.com.

**How do I know if my photo resolution is smaller than 1600 x 1200?**

- When you are managing listing photos, Matrix will add a red border around the uploaded images that are likely too small. The recommended minimum size for listing photos has also been updated.



- When you are in the photo editor, you can see the actual dimensions of the photo you have uploaded.



- Before you upload the photo, you can also check the dimensions by right clicking on the file, selecting **Properties**, and clicking the **Details** tab.

