What has changed in photo handling?

- Previously, Matrix would stretch images to create the different sizes used by Matrix, REcolorado.com, and other sites. This would cause some images to appear blurry.
- Recently, Matrix improved the way it handles low-resolution photos by adding padding rather than stretching the image. Matrix adds the padding to maintain photo quality.
- If you have noticed white padding around your listing photos on REcolorado.com, it means you have uploaded a low-resolution photo.

Why did this change?

- With the previous handling, smaller photos would look very blurry, especially when viewed on sites that use the larger sizes, such as REcolorado.com.
- Adding padding ensures that photo quality is maintained, rather than stretching the image.

How do I remove the white padding?

• You should upload listing photos that are at least 1600 x 1200 pixels in size. Using an even higher-resolution photo is better; Matrix will allow you to upload photos that are ~2592 x 1944 pixels in size. This will remove the padding from the photo size that is used on REcolorado.com.

How do I know if my photo resolution is smaller than 1600 x 1200?

• When you are managing listing photos, Matrix will add a red border around the uploaded images that are likely too small. The recommended minimum size for listing photos has also been updated.

Add / Edit Photos for MLS# 2020240
To upload, click Browse. To upload Multiple photos at once, hold the Ctrl (Command) key down when clicking on the filenames. To Rearrange your photos once uploaded, drag by the grey title bar. Click on any image to view its details.
Listing photos: Minimum of 1600 x 1200 pixels in size Matrix displays up to 2048 x 1536 pixels
in size. Note: Opload photos that are at least 1000 x 1200 to avoid a white border around your photos
on REcolorado.com and other sites.
- Agent Photos: Minimum of 200 x 300 pixels in size. Matrix displays up to 400 x 600 pixels in size.
- Office Logos: Minimum 200 x 200 pixels in size.
- Max The size: 5 Mb for any photo type (~2592 x 1944 pixels)
Browse
Click Browse to select photo(s) to upload (34 max).
Check All
Primary slot*

• When you are in the photo editor, you can see the actual dimensions of the photo you have uploaded.



• Before you upload the photo, you can also check the dimensions by right clicking on the file, selecting **Properties**, and clicking the **Details** tab.

